



USA Quartz Residential /Commercial 10-year Warranty

USA Quartz warrants that the material to be free of manufacturing defects from the date of installation for a period of 10 years. If it is determined by USA Quartz that the material failed due to a manufacturing defect, USA Quartz has a sole discretion to repair or replace the defective stone. Replacement may be different, but from the same range as the replaced stone.

Terms & conditions

- USA Quartz offers a 10 year warranty.
- The 10 year warranty applies to USA Quartz surface material that has been fabricated and installed in accordance with the fabrication guidelines for transportation, handling, storage, fabrication & installation. Any improper installation or fabrication is the responsibility of the installer/fabricator.
- Warranty applies to USA Quartz surface material that have been permanently installed in an interior of a residential/commercial structure and that have not been moved from the original location.
- This warranty is not transferable, this warranty is issued only to the original owner.
- Laws and building safety codes governing the design, construction and engineering of installations vary widely. USA Quartz assumes no responsibility/obligations with respect to the selection of material for the installation or the design, construction and the engineering of the installation.

What is not included under this warranty

- Any residence where the owner is not the occupant.
- Materials/or services that have not been paid in full.
- Issues or occurrences that are inherent characteristics of Quartz surfaces.
- Products installed in outdoor applications.
- Improper use or abuse.
- Flooring application.
- Material installed with a known or visible manufacturing defect at the time of installation, including but not limited to color variance.
- Damage caused by improper support or instability occurring in the property in which the material has been installed, including but not limited to settling, shifting or movement of the substrate.
- Damage caused by exposure to excessive heat, uneven weather conditions, chemicals or accidents, including stains, scratches, chips or cracks.
- Seam appearance or seam performance.
- Labor to remove, fabricate and/or install USA Quartz product or activities necessary to complete the removal or replacement of the defective product.

- Repairs and modifications, including but not limited to, plumbing, tile electrical and cabinets that may need to be performed to properly repair or replace USA Quartz product.
- Chips at edges or other areas caused by impact damage.
- Scratches: USA Quartz is scratch resistant but its not scratch proof, proper care must be exercised.
- Routine maintenance including but not limited to ,minor conditions such as removing stains and water spots.
- Spots or blemishes on mono colors smaller than a U.S ten(10) cents and on multi colored material smaller than a U.S Quarter(25) cent coin.
- Material that has been reduced in thickness.
- Creative use of material like thermal bending or curving.
- Securing mechanical fasteners directly into the material.
- Transportation, tear out, freight, demolition in any form, re-installation, disposal, fabrication or any cost associated beyond the cost of product.
- USA Quartz is not liable or responsible for any loss of direct, indirect, consequential, incidental, special, exemplary, or punitive damages arising out of the use or the inability to use the product covered under this warranty, some states do not allow exclusions or limitation of incidental damages, so the above limitation or exclusions may not apply to you.
- The warranty does not cover defects, any injury or damage caused by any acts of God, architectural design, structural movement, acts of vandalism, or other intentional or negligent conduct.
- Any type of laminations applied to the stone.

The foregoing is the complete warranty for USA Quartz and supersedes all other warranties and representations, whether oral or written, except as expressly set forth above, no other warranties are made with respect to USA Quartz. Expressly disclaims all other warranties not stated herein, including to the extent permitted by applicable law, any warranty that may exist under national, state, provincial or local law including but not limited to any implied warranty of merchantability or fitness for a particular purpose. Some states or other jurisdictions do not allow the exclusion of implied warranties, so the above limitation may not apply to you.

This warranty entitles the purchaser to specific legal rights, other rights may be available depending on the state of residency.

To claim or obtain service under this warranty ,please contact the source from which you purchased your USA Quartz product.

